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Hello,

I have written the The DWP on this subject several times. The DWP claim to have never received my letters. This issue was started by this excuse. Two change of address letters I sent in 2016. You just stopped my ESA, without any contact or warning.

On **28 July 2017** Edward McCormack said if I was dissatisfied I should write to **Andrew Rhodes**  
At **Director General, Operations, PO BOX 50101, London, SW1P 2WU**

I wrote to you regarding this issue on **30th May 2017**. You never received this letter so I made by complaint on the phone on **15th June 2017**.

On **6th July 2017** You wrote to me saying you need more time.  
<http://www.mage-net.net/wp-content/2017/08/Letter-2017-07-06.pdf>

On **28th July 2017** You wrote to me with a load of rubbish.  
<http://www.mage-net.net/wp-content/2017/08/Letter-2017-07-28.pdf>

You state me ESA was stopped due to information from DLA/PIP.  
**“To prevent any issues and to prompt the claimant to contact us”**

This is an unacceptable practice. I sent you two letters in 2016 with details of my new address.

You as Data Controller **principle 3 & 4** of **Data Protection Act** put a safeguards in place to maintain accurate data.

Also you say I should contact **HMRC**, to enquire about the Tax Implication. I'm not spending my day(s) fixing your mistake. When I have called **HMRC** in the past i've been on hold well over 40 minutes.

In the Tax Year 2016/17 my ESA Payments run from **6th April 2016** until **1st September 2016** (When my ESA Was Stopped)

In the Tax Year 2017/18 my ESA Payments run from **6th April 2017** until **5th April 2018** and would include the backdated payment you made for the stopped ESA. If this is above the **Personal Tax Allowance** i'd be expected to my tax on the part over the allowance.

**Daniel McMorro**