



Department
for Work &
Pensions

**London & The Home Counties
Complaint Resolution Team**

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Date	6 July 2017

Mr Daniel McMorrow
110 A Sylvan Avenue
Wood Green
London
N22 5HY

Dear Mr McMorrow

Thank you for your telephone complaint, lodged with our Coventry Contact Centre on 15 June 2017, regarding your claim to Employment and Support Allowance (ESA).

I am sorry that this matter is taking longer than anticipated to investigate. A full response will be issued to you shortly. It is anticipated that a response will be issued within 15 working days.

Yours sincerely

Duncan Lloyd
On behalf of Edward McCormack
Complaints Resolution Manager