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4th October 2020

I am again asked to explain what I feel is missing. I am unaware of the data The **Legal Aid Agency (LAA)** holds on me. I have request my **entier-case file** The files below are only noted as The **Legal Aid Agency (LAA)** have referred to them.

On **30th September 2019** – I advised that

**“I currently have an outstanding debt so if I go to the Information Commissioner’s Office (ICO) this debt need to be paused You have given me notes about phone calls. When I asked for communication. The notes are not even transcripts but a summary. They also fail as they use acronyms that are not explained. A breach.**

**You provided me “7 Solicitor’s claim.pdf” this appears to be only part of civ claim 1**

**As I am using my SAR to make a complaint against my lawyer for a bill Claim1 is important. This complaint is for the Legal Ombudsman and Solicitors Regulation Authority. I am happy to inform them you won’t cooperate.**

**You refer in my complaint response to “substantive amendment” But no substantive amendment was disclosed** in my SAR response of 12th August 2019 so having it and not disclosing is a breach of GDPR.”

On **13th August 2019** - The **Legal Aid Agency (LAA)** responded to my **Subject Access Request (SAR)**

- 13 Files have been disclosed

On **27th January 2020** - The **Legal Aid Agency (LAA)** responded to my **Subject Access Request (SAR)** enforced by the ICO

- 3 ADDITIONAL files disclosed

On **11th September 2019** - Response to my **First formal complaint**.

It states...

**“As you are aware, your emergency cover was date limited to the period 27th October 2017 and 3rd November 2017 The date limit was imposed because your solicitors did not submit a substantive amendment when required to do so. Following a ‘reinstate certificate request’, submitted by the solicitor on 22nd December 2017, we reopened the certificate and the required substantive amendment was provided.”**

So we have the **substantive amendment** and a **reinstate certificate request** that should be disclosed or and explanation as to why they can’t

You provided me "7 Solicitor's claim.pdf" in the first disclosure.

### Bill to be assessed by the Legal Aid Agency

Schedule of time spent ► Complete in chronological order adding further details on ROT, DOT or OOT work on the next page.

Fee earner initials	Date dd/mm/yy	Code	Preparation		Hearing hrs:mins	Travel hrs:mins	Waiting hrs:mins	Rate £:p	Basic Claim £:p	Enh/ uplift %	Claim £:p	For Office Use Only
			Attendance or conference	Examining/ drafting documents hrs:mins								
1 RA	27/10/17	DOT		0:48				63.00	50.40		50.40	
2 RA	27/10/17	DOT		0:06				63.00	6.30		6.30	
3 RA	27/10/17	DOT		0:06				63.00	6.30		6.30	
4 RA	01/11/17	ACL	1:18					63.00	81.90		81.90	
5 RA	02/11/17	DST		0:18				63.00	18.90		18.90	

Abverations DOT, ACL, DST are not explained in Key to Abbreviations.pdf received in the second disclosure.

"Waiting" columns and total these costs. The  
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You provided me "7 Solicitor's claim.pdf" in the first disclosure. Yet this appears to be only part of

[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/464021/civclaim1-version-18-november-2015.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/464021/civclaim1-version-18-november-2015.pdf)

The **Legal Aid Agency (LAA)** need to address the failings in providing me with this information and the resulting stress and anxiety that has been caused.

As I explained in my original **SARs**

**"I require this information to assist with a formal complaint against my solicitor with the Legal Ombudsman and Solicitors Regulation Authority"**

The complaint to **the Legal Ombudsman (LeO)**

This complaint is time-sensitive.

I have had to submit my complaint as it is. With me not fully understanding the terminology.

This puts me at a disadvantage as I fully explain why I'm dissatisfied.

The Complaint about The **Legal Aid Agency (LAA)** accepting this bill is with the

**Parliamentary and Health Service Ombudsman (PHSO)** and my **MP**

While they don't handle Subject Access Requests directly I have update my complaints to reflect the attitude of The **Legal Aid Agency (LAA)**

Mr McMorrow