110a Sylvan Avenue Wood Green Haringey London N22 5HY

4th October 2020

I am again asked to explain what I feel is missing. I am unaware of the data The <u>Legal Aid</u> <u>Agency (LAA)</u> holds on me. I have request my **entier-case file** The files below are only noted as The <u>Legal Aid Agency (LAA)</u> have referred to them.

On 30th September 2019 - I advised that

"I currently have an outstanding debt so if I go to the Information Commissioner's Office (ICO) this debt need to be paused You have given me notes about phone calls. When I asked for communication. The notes are not even transcripts but a summary. They also fail as they use acronyms that are not explained. A breach.

You provided me "7 Solicitor's claim.pdf" this appears to be only part of civ claim 1 As I am using my SAR to make a complaint against my lawyer for a bill Claim1 is important. This complaint is for the Legal Ombudsman and Solicitors Regulation Authority. I am happy to inform them you won't cooperate.

You refer in my complaint response to "substantive amendment" But no substantive amendment was disclosed in my SAR response of 12th August 2019 so having it and not disclosing is a breach of GDPR."

On 13th August 2019 - The Legal Aid Agency (LAA) responded to my Subject Access Request (SAR)

• 13 Files have been disclosed

On 27th January 2020 - The <u>Legal Aid Agency (LAA)</u> responded to my Subject Access Request (SAR) enforced by the ICO

• 3 ADDITIONAL files disclosed

On **11th September 2019 -** Response to my **First formal complaint.** It states...

"As you are aware, your emergency cover was date limited to the period 27th October 2017 and 3rd November 2017 The date limit was imposed because your solicitors did not submit a substantive amendment when required to do so. Following a 'reinstate certificate request', submitted by the solicitor on 22nd December 2017, we reopened the certificate and the required substantive amendment was provided."

So we have the **substantive amendment** and **a reinstate certificate request** that should be disclosed or and explanation as to why they can't

You provided me "7 Solicitor's claim.pdf" in the first disclosure.

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		Attendance or conference	Examining/ drafting documents hrs:mins	Hearing hrs:mina	Travel hrs:mins	Waiting hrs:mins	Rate £:p	Basic Claim £:p	Ent/ uplift	Claim £:p	For Office Use Only
27/10/17	DOT		0:48				63.00	50.40		50.40	
27/10/17	DOT		0:06				63.00	6.30		6.30	
27/10/17	DOT		0:06	(i			63.00	6.30		6.30	
01/11/17	ACL	1:18					63.00	81.90		81.90	
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Abverations DOT, ACL, DST are not explained in Key to Abbrieviations.pdf received in the second disclosure.



You provided me **"7 Solicitor's claim.pdf"** in the first disclosure. Yet this appears to be only part of

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_da ta/file/464021/civclaim1-version-18-november-2015.pdf

The **Legal Aid Agency (LAA)** need to address the failings in providing me with this information and the resulting stress and anxiety that has been caused.

As I explained in my original SARs

"I require this information to assist with a formal complaint against my solicitor with the Legal Ombudsman and Solicitors Regulation Authority"

The complaint to the Legal Ombudsman (LeO)

This complaint is time-sensitive.

I have had to submit my complaint as it is. With me not fully understanding the terminology. This puts me at a disadvantage as I fully explain why I'm dissatisfied.

The Complaint about The <u>Legal Aid Agency (LAA)</u> accepting this bill is with the **Parliamentary and Health Service Ombudsman (PHSO)** and my **MP** While they don't handle Subject Access Requests directly I have update my complaints to reflect the attitude of The <u>Legal Aid Agency (LAA)</u>

Mr McMorrow