Royal Mail Royal Mail Group Ltd, 100 Victoria Embankment, LONDON, EC4Y 0HQ

29 th July 2020

Ref: 1-6579594566

Re: Letter dated 23rd July 2020 RECEIVED 27th July 2020

in the letter of 23rd, you referred to email. On 27th July 2020, I received a letter apologising for the issue but not really adding my concerns.

My concerns have doubled since my first complaint, these need to be addressed.

Mr D. McMorrow