

149 000



Mr Daniel McMurrow  
110a Sylvan Avenue  
London  
N22 5HY



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# Call us urgently to discuss payment of your final bill

Hello Mr McMurrow

You still owe us £24.07 for your electricity bill. Please contact us to make arrangements to pay your bill.

If we don't hear from you in fourteen days, we'll pass your details on to a debt collection agency who'll be in touch to collect the money from you. And we'll have to add an extra £18 fee to your bill. But we don't want to do that, so please get in touch with us.

- How to pay
- What to do if you can't pay everything you owe in one go
- Getting help with your debt
- Your credit rating

If you have questions about your bill, call us on 0800 048 0202. Or if you've paid in the last few days, you don't need to do anything.

Thanks

Claire Miles  
Managing Director, Customer Operations

\*We record calls to help improve our service to you. Calls to 0800 numbers are free from mobiles and landlines.

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Your customer reference number  
850051300131

[britishgas.co.uk](http://britishgas.co.uk)

Call free  
**0800 107 1459\***  
Mon - Fri 8am - 8pm,  
Sat 8am - 6pm.

Textphone  
**18001 0800 072 8626**



Letter reference  
CMN/DCL/RM51

12 May 2011

If you'd like a large print, Braille or audio version of this letter, call us free on 0800 072 8625