



ICTT, first floor  
Stuart Crescent Health Centre  
8 Stuart Crescent  
London N22 5NJ

Tel: 0203 074 2903  
1<sup>st</sup> June 2017

To whom it may concern

Re Daniel McMorrow of 110a Sylvan Avenue, Wood Green, London N22 5HY

On 1<sup>st</sup> March Daniel sustained a serious contusion to the anterosuperior aspect of his right knee, which is currently still resolving some 3 months later. I understand from Daniel that this was caused by a muscle spasm in his right leg which is triggered by loud and sudden noises, on this occasion (and many others) the intercom to his home. This is common in people who have sustained a brain injury.

I understand that Mr McMorrow this issue was identified by a Social Services OT on 7<sup>th</sup> December 2016, he reported this again to his housing association London and Quadrant on March 2<sup>nd</sup> 2017 but was not assessed until March 28<sup>th</sup> 2017.

This issue is not yet resolved and Mr McMorrow is at risk of further injury due to the effect of the noise of the intercom. This has also had a negative impact Mr McMorrow's level of anxiety, as he is in constant anticipation of the doorbell going, which can cause him further pain and injury.

I hope that this clarifies Mr McMorrow's requirements for a video intercom system with portable handsets and that this information assists you in resolving this matter as soon as possible.

Yours Sincerely

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