

110A Sylvan Avenue  
N22 5HY

Royal Mail  
Royal Mail Group Ltd,  
100 Victoria Embankment,  
LONDON,  
EC4Y 0HQ

27 th July 2020

Ref: **1-6579594566**

Re: **Letter & Cheque dated 23 July 2020**

In the above letter, you refer to an email. No such email has been received.

No discussion was as to compensation as such the offer of £50.00 is an insult.

I sincerely hope the above-referenced email address

**~~“Royal Mail have not ignored the customer, the Postal Review Panel have acknowledged the customer today under reference 1-6579594566 but have 30 days to provide a review and decision. Royal Mail would remind all parties that disability discrimination is not within the remit of POSTRS. In line with POSTRS rule 2.2.5, this issue would be better handled by another regulatory body.  
Janet Kitching”~~**

I sincerely hope the above-referenced email adequately answers all the points raised in my original complaint. Otherwise given the above objection Court proceeding will be started.

Mr D. McMorrow